

# Pasadena Citizens' Advisory Council Community Evaluation on PCAC

1-23-24

## What I like about PCAC ...

- Informative and timely topics
  - IT'S VERY INFORMATIVE. Keeps you up to date with what's going on.
  - Agenda is based on what people would like to know about
  - Informative (2)
  - Informative about plants and safety and environmental issues
  - Always good topics
  - Good info and discussion
  - Excellent reports from industry
  - Issues that are brought up
  - Find out what issues are bothering people
- Organized – love this – monitored well
  - I am new here, 2<sup>nd</sup> visit. So far I like the setup
  - Very well facilitated
  - Diane's excellent facilitating
- Emails are always proactive
- Food always great – Thank you
  - The food!
  - Good food 😊
  - Good meals
  - Food
- Location is perfect for me.
- Learn what plants do
  - Learning about the industries and what they do
  - Field trips
  - The people and industries' transparency
  - Being able to meet and hear from the plants in our area – it shows representative care about the community
  - Able to talk to plant face to face
  - Hearing directly from plants
  - Having reports
  - Good plant attendance
  - Get to meet plant manager
  - Meeting plant managers
  - HES reports – to see how good we're doing
- Love the networking
  - People who attend are involved
  - Engaged community members
  - The Pasadena group is great. Everyone really talks and seems to care and help each other – care about what everyone things and their concerns
  - Blend of small and whole group
  - I like when we have time to discuss and ask questions

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- Small group discussions are insightful
- Industry, community, and organizations talking together in a safe and respectful environment
- Meeting new people at different tables each meeting
- Very friendly
- Friendly
- Friendly people
- The consistent interaction and participation of the member plants. The open dialogue

## **What I don't like about PCAC ...**

- Seems to be a lack of general community participation
  - Very few community members
  - Low community attendance
- Nothing!!!
  - I'm not sure there is anything I don't like.
  - Keep doing what you have been doing
  - N/A
- Lack of time for certain presentations
  - Length of meetings
- Clipboard checklist – maybe an alpha Excel would be better to check off info
- Sometimes it is difficult to connect specific activities to end health and safety results. What do overall levels of emissions mean? Is the amount good or still something needed to work on?
- Members speak too fast and too softly – hard to hear and understand
- Round table discussion
- Difficult to disagree!
- Industry members frequently assume too much technical knowledge
- Website graphics
- No virtual option

## **How can we improve?**

- Need more community members – outreach?
  - Community outreach
  - Maybe have more community involvement through job interest in the plant industry
  - Community and business outreach working together
  - Need more citizen members
  - More diverse crowd: sometimes it feels like one age demographic dominate the conversation
  - Keep encouraging participation and membership
  - Have more citizen members
  - More community members
  - More PISD members
- More topics based on the health and environmental impacts of industry in our backyards

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- More education of chemicals used and produced & the dangers they present
- A way to show performance regarding health and safety issues over time
- Transparency from industry on violation issued from EPA/TCEQ, such as a yearly report
- Though pollution is not nearly as bad as it has been in the past, what should we still be working on?
  - Attitudes toward the city have changed. With less controversy from safety, what is it that citizens are concerned about? Could this change the mission of PCAC to draw in a new crowd?
  - Identify areas of concern that could (does not necessarily) affect a community similarly situated as Pasadena is
- Have industry teach us about operations at their plant
  - More visits to the plants
  - Allow plants more time to further explain their process and how they may affect or be interpreted by the community
- More marketing/advertising
  - We could use a better website
- What about allowing an org to speak on a topic, such as carbon capture, and have industry hear concerns we have?
  - Get nonprofits to present their concerns about a topic and let plants hear and respond
- Collaborate with schools' parents' organizations to increase membership
- More time for interaction
- Encourage industry to contribute more to local economy

## **I would rate PCAC**

- Super - 7
- Good – 6
- Okay - 1
- Forget it - 0

## **Here's why ...**

- See #1
- The facilitator is very organized.
- Meetings always run on time & stay focused on the agenda.
- See "What I like about PCAC"
- Great open dialog and welcoming atmosphere. Dinner is always delicious, and people socializing for getting to know one another is good at the round tables. Great location and good room, good volume for speakers with microphone. Facilitation is helpful and timely and always on point.
- Organized
- Well facilitated and good industry representation
- Diane keeps us on task
- Good to keep information flowing and people talking
- Friendly

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- Learn about the plants
- I'm not a huge fan of the time!