

Pasadena Citizens' Advisory Council  
Plant Evaluation on PCAC

1-23-24

**What I like about PCAC ...**

- Informative – data from plants
  - Field trips (1)
  - Good for knowledge on \_?\_ events in the area
  - Industry innovations
  - More in-depth plant intros/what they do to educate members
  - Ability for industry to tell its story
  - Host plant info
  - Interesting to hear about what is happening at other sites
- Hearing about issues
  - Topics discussed
  - Lots of good presentations by diverse agencies
  - Monthly topics
  - Getting to learn about topics that can affect us
- Networking – people and plants
  - People
  - Ability to meet different community /plant members throughout the Pasadena area
  - The sense of community
  - Networking with other plants and citizens
  - The industry and community share
  - Allows industry to hear what the community thinks
  - Open dialogue
  - Ability to allow community members to ask direct questions to plant personnel. I believe clear communication goes far.
  - Meeting community members & understanding various perspectives
  - Concerns of community & agencies
  - Discussions
  - Connecting industry and public in open discussion
- Members are friendly and willing to help
- Food (2)
  - Dinner!
- Comparison of safety/VOC data
- Tours of various places
- Venue
- Very orderly and good comms
  - You do a great job
  - Facilitator does good job on managing the meeting
  - The way the meeting is schedule, and the communication from the leaders is timely
  - The way the meeting is facilitated, and there are vey few heated conversations amongst members

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- Set agenda helps meeting to flow/know that to expect
- Good communication with members over email
- Solid long-term planning
- Change to prefilled nametags is good
- Ahead at first meeting

### What I don't like about PCAC ...

- Graphics on website – need more community members
- Technical jargon – reports
- School district – lack of presence
- Ratio of industry to community is too high
  - The continued decline in the number of community members. Concerned that in 10 years (or some time) there will only be industry reps.
- N/A
- Length of meetings
  - Would prefer to start and stop 30 minutes earlier
  - Meeting held late in the evening. I hoped it was earlier or sometimes during the day
  - Meetings at times are rushed
  - Hard to connect in an hour w/ such different viewpoints
- No virtual option
  - Far from where I live, but it's OK!
- We talk – would be nice to get out & see
- Groundrules should be reviewed every year – much more frequently than 10+ years
  - Should require industry representation on the groundrules committee
- The ability for the media to show up at the meeting so facilities can potentially be “quoted.” This limits the ability for plants to interact. Remember, companies have changed policies and have limited who are eligible to talk to media, in an official capacity.

### How can we improve?

- More community member-driven topics/dialogue
- Alternate between Zoom and in-person meetings or have the option for those that cannot attend all in person
- Give overview of industry
- Encourage more younger members
  - Recruit more community members
  - I would like to see more community members
  - More community outreach/involvement
  - Additional members from community – it's not clear how members can sign up or how they learn about PCAC

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- Let's relook at the media policy – or require 48-hours' notice that media outlets plan to attend
- More outreach
- More time for presentations from the plant to give a deeper insight to what we do and the chemicals that we process
  - Better time management for longer discussion
  - More networking time
- If we can get to have tour of different plants
- Find a way for community members to ask the right questions
- Have members partner on a community project – air emissions equip., etc.

### **I would rate PCAC**

- Super - 3
- Good - 14
- Okay - 0
- Forget it - 0

### **Here's why ...**

- Great organization
- Good so far from 1<sup>st</sup> meeting!
- Need more community involvement
- The facilitator, longevity and makeup
- Engagement with community and industry peers
- Location, industry involvement, topics, various community organizations